

ALPIQ

IT & TelCom.
Your perfect connection.





End-to-end IT and telecommunication services.

We are one of Switzerland's leading providers of information and communication technologies. As a one-stop shop for state-of-the-art technologies and professional services, we guarantee substantial added value for our customers.

As an integrator in the fields of client/server, networking and telecoms, we are your full-service partner for interface management.

Information and communication technologies are fast-changing. What's in vogue today can be obsolete tomorrow. So the secret to any successful IT and telecoms solution is the technological approach, forward compatibility and a professional project team. This is what we focus on. We keep a close eye on the latest technological trends and keep our teams abreast of developments through continual further training, so that our customers never miss out.

Your partner for end-to-end solutions.

Consulting	Client/Server	Networking	Telecom	Security
<ul style="list-style-type: none">• General contracting• Consulting• Concepts• Pre-studies• Project management	<ul style="list-style-type: none">• Client/PCs• Printer/TFT• Software• Server solutions• Migration• Thin Client Move• Change management• Backup systems• SAN/storage• Virtualisation	<ul style="list-style-type: none">• Routing• Switching• WLAN• RAS• VPN• Voice over IP (VoIP)• Network analysis• Network management	<ul style="list-style-type: none">• IP telephony• PBX systems• Unified messaging• DSL• In-house mobility• Offsite mobility• Call center• Field services	<ul style="list-style-type: none">• Firewall• Encryption• Anti-virus• Anti-spam• SSL-VPN• Web filtering• Content management• Intrusion prevention

The right solution for you. Thanks to our end-to-end offerings.

We cover a broad range of activities in all areas of IT and telecoms. This comprehensive know-how enables us to respond rapidly and effectively, and to develop sustainable solutions. Thanks to professional expertise and a wealth of experience, we have an overview of all your needs, no matter how complex your requirements.

Our comprehensive range of activities



- Consulting
- Client/Server
- Networking
- Telecom
- Security

Consulting

Our comprehensive range of consulting services is based on three modules: consulting, strategy, and concept/project management.

Client/Server Solutions

Efficient, reliable, end-to-end IT solutions save time, spare nerves and cut costs. A sound, strategic open-architecture concept is an essential success factor for any company, since it enables the implementation of new technologies. We help our customers to implement and operate end-to-end client/server solutions, working closely with leading manufacturers of first-class products.

Networking Solutions

The critical factor in any IT infrastructure is a high-performance network that interconnects all devices – PC, servers, hosts or telephones. We know how to achieve optimal network performance for you. And thanks to our know-how, we can guarantee secure data transmission within the network – with maximum availability for your employees.



Telecom Solutions

Virtually no other branch of industry launches so many innovations, improvements and new offerings in such quick succession as the telecommunications sector. We help you to use the latest telecoms products in the most cost-effective and economical way, wherever it makes practical financial and business sense. With a solution that is tailored to your needs and integrates seamlessly in your IT environment. Optimise your operating procedures and customer care.

Security Solutions

Nowadays computer crime knows no boundaries: Your competitors can access your data, view offers before the submission date, change prices in your calculation tool or even irrevocably delete a prepared offer shortly before its submission! Or your communications can be so damaged that you are no longer able to exchange important information with your customers. Unfortunately, this is a fact of life nowadays. To avoid such incidents you need to protect your infrastructure and data effectively against unauthorised access, modification and destruction. This is where we can help. Our core competences are Authentication, Authorisation and Accounting (AAA), Public Key Infrastructure (PKI), encryption, virus protection, content management and control, prevention of Denial of Service (DoS) attacks and spam, and proactive monitoring of your system environment.

Services à la carte.

Efficient, practice-driven services are the be-all and end-all of collaboration in the IT and telecoms sector. We offer services that our customers can use according to their needs, to enhance security and ensure the smooth operation of their IT and telecoms infrastructure.

Our service modules

Basic availability

In the event of a fault, the reaction time per device and area is defined in a service agreement. Our Help/Calldesk is operated 24/7. Callouts are organised and supported by a professional ticketing system.

Hardware replacements

This module ensures the availability of hardware and the replacement of defective components by the manufacturer.

Know-how

Our know-how is available in modules. We support you on a solution-based basis, without affecting existing partnerships.

Service subscription

A defined number of hours can be reserved in advance – with no expiry date and at attractive rates. The actual number of hours worked for you are deducted from this balance. You can use credit hours for any type of work: fault rectification, moves and changes, advice or project management.



Managed Service/ICT with no operating worries

The challenge facing you is to offer more and more services through your ICT infrastructure. Thanks to our managed services, you can benefit from the latest technologies and finance them from your existing operating budget.

Consulting/project management

Each project is preceded by a preliminary study and planning phase. During this time, even the most experienced project manager appreciates advice from a professional – a sparring partner. Our experts are at your disposal for advice or to support you as customer representatives. We provide professional assistance during the planning stage, and contribute our expertise to help drive a project forward to the implementation phase.

Find out all about our intelligent, networked solutions at www.alpiq-intec.ch

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